



## Agile Solutions

### OVERVIEW

OmniSolve has expertise to lead the adoption of agile practices and delivery of agile solutions within your organization. We can lead your transformation of traditional practices into nimble, fast-delivery efforts with a high degree of customer satisfaction. We provide expertise to lead small or large-scale agile software development projects delivering usable product increments early and continuously throughout the project's lifecycle.

OmniSolve is a key contributor for many of our clients on successful agile adoption, transformations, and implementations. Our consultants are specialized in: Agile Coaching (Agile Certified Experts), Agile Scrum (Certified Scrum Masters and Product Owners), Scaled Agile Framework (SAFe), Project Management (PMP certified), ITIL, and Business Process Reengineering (BPR) supported by Six Sigma Master Black Belts, Green Belts, and Lean. Our agile practitioners have years of experience in software development lifecycle (SDLC), are focused on delivering solutions impactful to our client's mission, and keenly understand how agile can be successful deployed to achieve its full benefits. Our team can lead DevOps transformations of processes, technology/tools and culture in order to achieve a Continuous Integration / Delivery pipeline. Our agile coaches partner with our client's leadership and business lines in executing agile practices supporting strategic initiatives driving organizational improvement and alignment. We work with your stakeholders to advance events resulting in improved changes and the adoption of a continuously improving product vision.

### OUR ACHIEVEMENTS

We understand the importance of aligning technology solutions to our client's strategic goals such as improving customer service, increasing operational efficiency, increasing revenue and reducing costs. Our collaborative partnership in providing agile solutions with our clients has significantly affected change in the areas of:

**Agile Adoption.** We are successful in transforming traditional organizations with hierarchical structures, processes and reporting to those of agile organizations. We work with our customers to define agile goals and objectives and understand organizational and process challenges.

Our approach is to ensure agile benefits are achieved through an eased transition and collaborative effort. We focus on full transparency, flexibility, rapid decision-making and development. Our agile practitioners develop domain expertise working alongside our client stakeholders including executives, project managers, business analysts and product owners to advance events that result in improved changes and adoption of a continuously improving product vision.

**Agile Delivery.** Our projects have achieved outstanding results. We have delivered agile solutions reducing SDLC cycle time while still including large scale product increments from quarterly/semiannually to every two weeks. A business process improvement project we delivered under agile achieved a return on investment (ROI) over 500% of the cost of platform adoption and utilization.

Our certified Scrum Masters support and provide oversight for the project framework and delivery. Our agile practitioners are skilled in writing requirements and user stories, grooming backlogs, leading daily standups and sprint reviews and retrospectives. Our team is experienced in using the Atlassian product suite including JIRA boards and burndown charts to monitor and manage the projects. Our extensive agile tool expertise enables Product Owners to better manage project scope, risks, resources, priorities and to optimize team velocity.

### WHAT WE OFFER

**Agile Transformation** Our approach is to help organizations recognize the benefits of agile and help them understand how to create and encourage Agile "behavior" within the culture of the organization. Our team enables organizations to embrace and thrive in a flexible, collaborative, self-organizing, fast changing environment. Our team brings to the table industry benchmarks to help our clients establish agile goals and objectives. We collaborate with our clients to define a clear and concise Transformation Vision, develop a Readiness Assessment, and define the Implementation of the Agile Framework.

### CLIENT BENEFITS

- *Long tenure with our clients supporting projects using agile methodologies (Scrum, KanBan, XP, Test Drive Development, SAFe)*
- *Certified Agile practitioners (Coaches, Scrum Masters, Product Owners)*
- *Extensive knowledge of agile tools such as JIRA, Bamboo, Confluence, Docker, Jenkins, Puppet and practical experience in successfully implementing DevOp*
- *Multifaceted Technical Project Managers and Architects with deep knowledge in the SDLC and ability to manage large scale, highly visible, mission critical projects under rigorous deadlines*
- *Extensive experience building cost effective, scalable IT solutions, reducing capital investments for client infrastructure needs and generating business agility across the organization*

We facilitate Retrospectives and team coaching as an effective Feedback Mechanism for Continuous and Phased organizational transformation.

**Agile Coaching** OmniSolve leverages deep experience and mastery in Agile coaching to help our clients address the obstacles that prevent their teams from delivering consistent customer value. We cultivate capabilities of each team member in their specific roles and enable them to rapidly deliver customer value. Our agile coaches embed with our client's delivery teams and help them navigate through real-world challenges. Our coaching areas are:

- **Team Coaching.** Our team encourages the best in individuals and leverages their experience and knowledge, so they can solve their challenges. We take the extra step to lead where necessary, and to support the team as it gains momentum and starts moving in the right direction under agile.
- **Agile Transformation Coaching.** OmniSolve provides end-to-end leadership during Lean-Agile transformations. We help with organizational changes, processes & tools adoption, mindset transformation and adaption. We provide guidance for Agile ceremonies and backlog management, drive the first critical story refinements and iteration planning and help configure tools. Our coaching uses proven, effective techniques to take the human aspect of change management into account.

#### Agile Consulting

- Program Management combines collaboration, prioritization and continuous monitoring techniques developed through (25+) years of real-world experience in the field with Federal Government Agencies such as General Services Administration, Department of Justice and USDA. Our Program Managers train teams on collaboration techniques and help build strong relationships across teams and team members. OmniSolve Program Managers will follow establish performance metrics closely to ensure the best results for all your projects.
- **Project Management.** Our team utilizes Agile planning to create rich user stories, impactful sprints, and streamlined distribution of work tasks. Our Project Managers ensure user stories are accurately estimated and tracked for accountability. We help build comprehensive requirements and prioritize and identify features with the most business value aligned to client goals and objectives. Through the use of iterative planning, we ensure teams adapt easily to the changing environments. Our target performance metrics established at the onset of the project provide visibility on how well the project achieved success

- **Continuous Process Improvement.** Our team helps uncover bottlenecks and streamline processes. Our three-phased approach consists of Analysis, Implementation, and Evaluation. During "Analysis" the team conducts detailed requirements gathering to identify and fully understand process defects. During "Implementation" the team examines the defect, assesses the impact of the defect and proposes solutions. Members are then assigned responsibility for completing specific stories aligned to the solution. In the "Evaluation" the team collaboratively determines if the defect has been resolved by comparing the target to actual performance metrics.
- **DevOps.** OmniSolve leads DevOps transformations of processes, technology/tools and culture/collaboration to achieve a Continuous Delivery pipeline. Based on a defined roadmap, aligned with strategic objectives and measures, we coach architectural innovation, collaboration in organization and process, test and deployment automation, and DevOps tool chains. Our DevOps techniques help define standard procedures related to the areas of operations and maintenance support that are most optimal for our client's business, including support and maintenance hours. Our team develops communication strategies, schedules, and delivery techniques to accurately explain the work that is being done, the expected downtime and changes that come from the maintenance activity. Our team provides Change Management support including formal pre-and post-launch communication such as emails, meetings, release notes and website updates.

#### COMPLEMENTARY SERVICE OFFERINGS

Other services offered by OmniSolve that complement this offering:

- **Project Management**
- **Business Process Improvement**
- **Application Development**
- **Application Integration**

For further information about the material presented in this document or to arrange a consultation, please contact:

#### METHODOLOGY HIGHLIGHTS

- *Experience in industry proven, iterative software development methodologies including Agile, Scrum, SDLC and RUP as well as traditional waterfall*
- *Knowledge and experience with large scale, mission critical, complex application development projects*
- *Use of reusable assets to jump start projects*
- *Comprehensive task planning and coordination for all phases of Agile*
- *Tight oversight and control to ensure projects remain on schedule, on budget, and deliverables are high quality and to the customer's satisfaction*
- *Technical architecture oversight well integrated into Agile*



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